

POLICY FOR QUALITY MANAGEMENT

Our Commitment

Daracon is committed to meeting customer satisfaction expectations through the delivery of quality products & materials, cost-effective services and engineering solutions across multiple industry sectors. We pride ourselves on our ability to provide flexible services and options aimed at achieving enduring relationships with our Clients.

Initiatives

Strategies for achieving our quality objectives include:

- Effectively implementing the Daracon Management System (DMS) framework and associated documentation aimed at satisfying AS/NZS ISO 9001:2015, AS/NZS ISO 14001:2015, AS4801:2001, applicable legislation, client and other requirements;
- Providing a leadership team that is committed to making decisions based on evidence, maintaining a strong customer focus based on performance and relationship management, implementing management system processes and continual improvement;
- Embracing partnering relationships with our Clients, developing common goals and solutions to meet the objectives of all parties involved;
- Monitoring, reviewing and improving our operations through internal audits, management review and management interaction / inspections;
- Developing the skills and competencies of our workforce to improve company performance and delivery capability;
- Ensuring we support and utilise our resources, company information and organisational knowledge efficiently and effectively;
- Provide guidance to our Subcontractors and Service Providers in relation to improving the skills and competencies of their workforces to improve overall Daracon company performance and delivery capability;
- Preparation of documentation that will enable the customer to have input into the quality of the finished product and allow for assessment of client satisfaction both during and after delivery;
- Reviewing and adjusting this Policy to ensure it remains relevant to our operations and
- Setting measurable, timely, realistic targets and reporting on progress towards their achievement.

Outcomes

Daracon aims to deliver its objectives through the provision of skilled resources, role specific training and professional and/or educational development. Continual improvements to our management system processes to better align with internal, legal, client needs and expectations will assist in achieving the stated objectives.



David Mingay
Executive Director
20 March 2018



Jon Mingay
Managing Director
20 March 2018